Consumer Protection Act and the Pediatrician

On studying the recent editorial (1) and viewpoint (2) on this subject, it appears that the communication skill is the most important lacuna in our training. It would certainly be good if we insist that the Medical Council of India includes communication skills and techniques in the curriculum (1); however, this will only possibly help the upcoming graduates. What about the masses of graduates and postgraduates who have already passed out? Some of us are gifted enough to have communication skills naturally, but most have to struggle to learn it. Many are not even aware of any such need. There is thus a need to impart communication skills through other media like the Medical Journals.

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REFERENCES